



YOSEMITE FARM CREDIT, ACA

OPERATIONS/CREDIT SUPPORT SPECIALIST

EMPLOYMENT OPPORTUNITY

POSITION:

Operations/Credit Support Specialist, full-time position located in the Merced Branch, Merced, CA.

ABOUT YOSEMITE FARM CREDIT:

As a farmer-owned co-op with over 100-year history serving the agriculture community in Stanislaus, Merced, Tuolumne and Mariposa counties, Yosemite Farm Credit has a commitment to our region's agriculture. The Association currently provides lending services to approximately 5,200 customers with loan volume over \$4.4 billion. Major commodities financed include dairy and almonds, in addition to irrigated field crops, cattle, wine grapes and walnuts. Yosemite Farm Credit's culture of collaboration and team values provides a great atmosphere that allows individuals to contribute to its Vision - *Helping Our Members Prosper!*

JOB RESPONSIBILITIES/DUTIES:

The Operations/Credit Support Specialist will greet and assist customers, answer telephones, perform daily banking functions, maintain insurance documentation, establish and maintain member files, records, and manuals, process incoming and outgoing mail and maintain inventory of supplies. This role will also support lending and loan servicing activities through coordination with Credit Analysts and Loan Officers. Order loan closing documents from the Title Company, complete UCC filings and searches, prepare loan documents for customer signing, input customer information into Knackly for completion of various forms/letters and other duties as assigned.

PREFERRED QUALIFICATIONS:

- Associate Degree in Business, Accounting or equivalent.
- Three years in banking, bookkeeping, or related work experience desirable.
- Must have exceptional interpersonal, written, and verbal communication skills.
- Must have good computer skills and be proficient in Windows, Excel, Word, Outlook, and Adobe.
- Must generate highly accurate work, meet deadlines, and effectively change priorities.
- Customer service experience that includes greeting and assisting customers, vendors and visitors.
- Exceptional phone skills with answering, assisting and/or transferring incoming phone calls.
- Agricultural knowledge desirable.

GRADE/SALARY/BENEFITS:

Yosemite Farm Credit offers a competitive benefit package that includes, but is not limited to, outstanding vacation/sick time accrual, health, dental, and vision plans, tuition reimbursement, 401k fixed AND company match, corporate fitness program, performance related compensation, volunteer time off and paid holidays.

The Base Salary for this position ranges from \$4,000 (minimum) - \$4,300 (maximum) per month, depending on experience. Position is also eligible to participate in annual incentive program (performance related compensation) earning up to 10% of annual base salary. This program is subject to Board approval.

WORKPLACE FLEXIBILITY PROGRAM:

Yosemite Farm Credit offers a Workplace Flexibility Program for qualifying positions that provides the opportunity to have a hybrid (in office and work from home) schedule. The Workplace Flexibility Program includes an allowance of up to \$500 for qualifying expenses to outfit employees' home office. Please note, this is not a fully remote position.

CCPA Notice:

California residents may have certain rights regarding their Personal Information under California law. To view the Yosemite Farm Credit CCPA Privacy Notice applicable to job applicants, employees, owners, directors, officers, and contractors of Yosemite Farm Credit, please visit the Yosemite Farm Credit website at the following link: <https://www.yosemitefarmcredit.com/about-yfc/careers-with-yosemite-farm-credit/>.



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APPLICATION DEADLINE:

Applications will be accepted through February 25, 2024.

Yosemite Farm Credit is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, or status as a protected veteran. If you have a disability and wish to seek a reasonable accommodation during the application process, please contact our HR department at 209-667-2366.

APPLICATION PROCEDURE:

To be considered for this position, send cover letter and personal resume to Human Resources, Yosemite Farm Credit, ACA, P.O. Box 3278, Turlock, CA, 95381 or careers@yfc.ag. Please mark all mailed correspondence "CONFIDENTIAL." If you have any questions or need additional information, please contact Rachel Rivera (209) 383-1116.

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